ESTD: 2008

P.O + P.S.- Hariharpara . Dist.-Murshidabad Pin-742166

Website: www.haziakkhancollege.ac.in E-mail Id: haziakkhancollege@yahoo.com

E-mail Id: <u>haziakkhancollege@gmail.com</u> Mob:

A BRIEF REPORT OF

ONE DAY STATE LEVEL SEMINAR

ON

"Consumer Protection Act"

Organized by: IQAC, Hazi A. K. Khan College in collaboration with Consumer Affairs and Fair Business Practices

Resource Persons:

- Somprakash Bhattacharya
 Assistant Director, Consumer Affairs and Fair Business Practices, Murshidabad Regional Office
- Md Jasimuddin Mandal, Deputy Assistant Director Consumer Affairs and Fair Business Practices, Murshidabad Regional Office
- Koushik Baral
 Consumer Welfare Officer of Consumer Affairs and Fair Business Practices,
 Murshidabad Regional Office
- Soumyashri Saha, Food Safety Officer, Berhampore Sub-Division

Date: February 07, 2023

Time: IST 11:00 a.m.

Venue: Rejaul Karim Kaksha, Hazi A. K. Khan College

Total Participants: 113



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Objectives of the Seminar:

Consumer Protection Act of 1986 was passed to safeguard customers' rights, but as time went on, it became clear that the Act didn't cover issues like product liability, consumer contracts made with service providers or the manufacturers or the e-commerce industry. In order to fill the gaps in the Act of 1986, Parliament passes The Consumer Protection Act in 2019 which aims to provide a more comprehensive and robust mechanism to safeguard and strengthen the interests of consumers. The primary objective of the seminar was to spread awareness on the consumer rights and how consumers can be benefitted from these laws.

Brief Description:

The seminar began with the lighting of the lamp, followed by a welcome address from Dr. Goutam Kumar Ghosh, patron of the seminar and Principal of Hazi A. K. Khan College. He emphasized the significance of consumer awareness in today's world. The Resource Person, Somprakash Bhattacharya spoke about the Consumer Protection Act of 1986, its history, and the amendments made to it in the new law of 2019. He discussed the role of his office in creating awareness about consumer rights through various events. Md. Jasimuddin Mandal, Deputy Assistant Director Consumer Affairs and Fair Business Practices, Murshidabad Regional Office presented his ideas on different aspects of consumer protection and consumer rights, status of Educational Institutions under Consumer Protection Act, Healthcare Sector and Consumer Rights, Rural Consumer Awareness, Energy and Environment, Functioning of Judicial and Quasi-judicial Courts under Consumer Protection Act. Koushik Baral Consumer Welfare Officer of Consumer Affairs and Fair Business Practices, Murshidabad Regional Office spoke about ways and means of consumer protections, different consumer organisations and legislative measures to consumer protection. Soumyashri Saha, Food Safety Officer, Berhampore Sub-Division spoke about the Food Safety and Standards Act to protect consumers from unsafe food through formulation of science-based standards and their enforcement through analysis of food and market surveillance.

Outcomes:

Participants from this seminar get acquainted with

- Outline the need of Consumer Protection
- Outline machinery for settlement of consumer grievances
- Describe the main provisions of Consumer Protection Act 1986 and 2019
- Understand the advantages and changes of new Consumer Protection Act, 2019



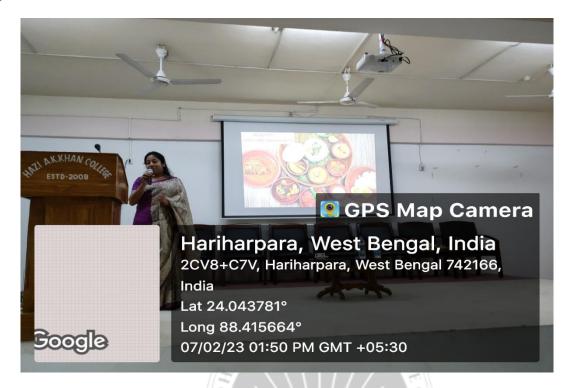
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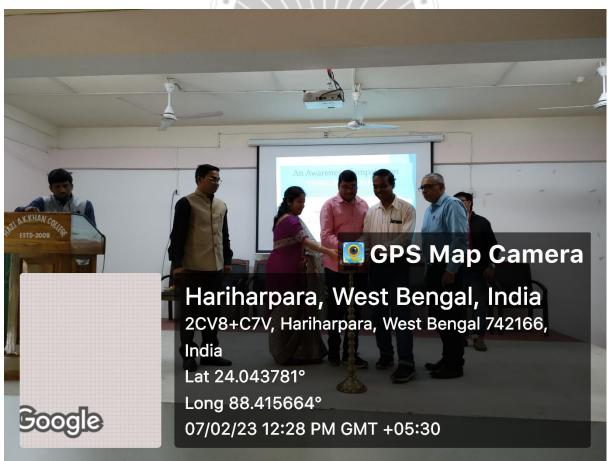
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Glimpses of the seminar:





Principal
Hazi A.K Khan College
Harihamara, Murshidaba

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Brochure of the Seminar

Hazi A. K. Khan College





Hariharpara, Murshidabad invites you to One Day State Level Seminar

CONSUMER PROTECTION ACT, 2019

Organized by
Internal Quality Assurance Cell
Hazi A. K. Khan College
in collaboration with
Consumer Affairs and Fair

Business Practices, Murshidabad Regional Office,

Government of West Bengal Date: 07.02.2023

Date: 07.02.2023 Time: 11 a.m.

Venue: Reiaul Karim Kaksha

HONOURABLE SPEAKERS

Somprakash Bhattacharya

Assistant Director

Consumer Affairs and Fair Business Practices, Murshidabad Regional Office

Md Josimuddio Mandal

Deputy Assistant Director

Consumer Affairs and Fair Business Practices, Murshidabad Regional Office

Koushik Baral

Consumer Welfare Officer of Consumer Affairs and Fair Business Practices,

Murchidabad Regional Office

Sonnevashri Saha

Food Safety Officer

Berbsoupere Sub-Division

PATRON

Dr. Goutam Kumar Ghosh

Principal, Hazi A. K. Khan College

CONVENER

Dr. Krishnendu Munsi

Co-Ordinator, IQAC, Hazi A. K. Khan College

About the College

Hazi A. K. Khan College is the lone representative institution of Higher Education at Harriwayners Block. Generous Hazi Abdul Kader Khan donated land to set up a college. In 2008, the college started its journey getting affiliation from University of Kalyani with Honours and General courses in seeme disciplines in Arts. At present seven honours courses are there.

Organizing Committee

Members of IQAC

Seminar Sub-Committee

About the Seminar. The Consumer Protection Act of 1986 was passed to safeguard customers' rights, but as time went on, it became clear that the Act didn't cover issues like product liability, consumer contracts made with service providers or the manufacturers or the e-commerce industry. In order to fill the gaps in the Act of 1986, Parliament passes The Consumer Protection Act in 2019 which aims to provide a more comprehensive and robust mechanism to safeguard and strengthen the interests of consumers. The primary objective of the seminar was to spread awareness on the consumer rights and how consumers can be benefitted from these laws.

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HARTHARPARA, MURSHIDABA	AD
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Berhampore Sub-Division have repre department. Svi Bhattacharya and Ms. Sal	send The above-mentioned
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SL/NO.	Name	DESIGNATION	SEMESTER
35	Anindita ahosh	Student	3. semes
36	Ruhina parvit	student	3.rd sem
31	Tamanna Ansary	student	3.pd Sem
38	Asima khatun	student	3. rod sem
39	Scotting Khatun	Student	1st som
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Principal Hazi A.K Khan College

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Mob:

Memo No.: From: Principal

Date: 03/02/2023

Notice

It is hereby notified that a state level seminar on 'Consumer Protection Act-2019' is going to be held on behalf of IQAC, Hazi A. K. Khan College in collaboration with Consumer Affairs and Fair Business Practices, Murshidabad Regional Office on 07.02.2023 at 11:00 am in Rezaul Karim Kaksha (seminar hall).

Everyone is requested to attend the seminar positively.



Dr. Goutam Kumar Ghosh Principal Hazi A. K. Khan College

Principal Hazi A. K. Khan College Hariharpara, Murshidabad

Prepared by Alauddin Biswas

Principal Hazi A.K Khan College Haribamara, Murshidabad